

Concessions are just a *click* away...



Use
the online form
to apply for

State Government concessions - *it's faster!*

www.sa.gov.au/concessions

If you do not have access to the internet ask a family member or friend to help you, or call:

Concessions Hotline

Ph: 1800 307 758



Government of South Australia

Department for Families
and Communities





Applying Online for Concessions

The State Government has made applying for important concessions faster and easier through the launch of a new online concession application form.

If you receive an eligible payment from Centrelink or the Department for Veterans Affairs, you can now apply on-line for a concession on your council rates, water and sewerage rates and/or an energy concession at www.sa.gov.au/concessions.

For more information about concessions, use the concession finder tool at www.sa.gov.au/concessions.

In addition, concessions are also available to Seniors Card holders and you can apply for a concession on the Emergency Services Levy and transport, using different forms also available on the website.

Eligibility for concessions

You may be eligible for one or more types of concession if you are:

- a pensioner
- a full time student
- receiving an eligible Centrelink benefit or allowance
- a low income earner (income limits apply)
- a Seniors Card holder

More information about eligibility is available online at www.sa.gov.au/concessions.

Concessions for Seniors Card Holders

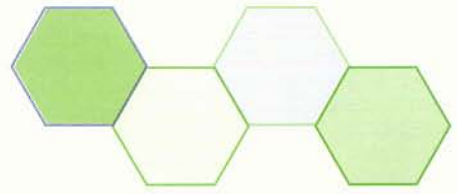
If you are a Seniors Card holder, you may be eligible for the following State Government concessions:

- council rates
- Emergency Services Levy
- land tax
- public transport

For more information and to access application forms, please go to www.sa.gov.au/concessions and use the Concessions Finder tool.

Applying for a concession on the Emergency Services Levy

If you own or part own your home, you may also be eligible to receive a concession on the Emergency Services Levy on that property. A separate form is used to apply for this type of concession. To apply, download and print an application form which can be located on the concessions website under the section Emergency Services Levy (ESL), complete the information required and post the form to the address provided on the back.



How To Apply Online

Before you start

Ensure you have the necessary documentation handy if you are applying for the following types of concession:

- Your concession card from Centrelink or the Department for Veterans Affairs;
- **Energy concession** - a copy of your most recent electricity bill (or LPG gas receipts) or other evidence of your energy use or charges.
- **Water and sewerage rate remission** - your most recent water bill from SA Water or other water supplier.
- **Council rate remission** - your latest annual council rates notice (showing the total rates amount for the year).

Fill in the form

Enter the appropriate information into the spaces provided, ensuring you fill in all of the spaces and sections of the form. Please remember to enter your address exactly as it is shown on your Centrelink or Department for Veterans Affairs card.

Print the form

PRINT the completed form and keep it for your own records.

Submit

Submit your application online by clicking on the grey button marked 'submit application' at the end of the form.

Record your receipt number

If you have completed and submitted your form on-line, after a few moments, an acknowledgement of your application will appear on screen showing a receipt number. We recommend that you print the receipt or write down the receipt number and keep it for your records. Please quote this receipt number if you contact us with any queries or if you need to send us any supporting documentation.

Send in any supporting documents (if required)

Your receipt will indicate whether you need to send in any supporting documents with your application, such as a copy of an account or receipts for purchasing water or energy.

Having trouble filling out the form?

If you have difficulties filling out the on-line form, telephone the Concessions Hotline on 1800 307 758 during business hours, or email concessions@dfc.sa.gov.au for assistance. Calls to the Concessions Hotline are free.

Contact Us

Concessions, Department for Families and Communities

Phone: 1800 307 758 (Concessions Hotline)

Website: www.sa.gov.au/concessions

Email: concessions@dfc.sa.gov.au

Postal address: Reply Paid 292, Adelaide SA 5001 (no postage stamp required)

